

Quality of Life Questionnaire –

At the beginning of the Prospect Village Holistic Revitalization Initiative, a neighborhood quality of life questionnaire was developed. That questionnaire is included here and so, too, are the results of the questionnaire's first administration.

The questionnaire asks residents to rate their satisfaction using a 6-point rating scale with a number of quality of life concerns. (It also asks a few yes/no questions at the beginning, i.e., do you own your home, do you rent, etc.) There are two questions at the end of the questionnaire that offer residents an opportunity to expand on their ratings.

The report provides the following for every question: mean rating, percent satisfied (the number of "5" and "6" ratings over the total number of ratings), distribution of ratings, and finally, modal or most frequent rating (shaded).

Residents are not expected to write their name on the questionnaire. Resident anonymity is protected so as to eliminate any inhibition to free expression of ideas or concerns.

There are a number of ways to measure quality of life in a neighborhood. This tool focuses on resident satisfaction. If the Prospect Village Neighborhood Association wishes to use this tool in the future, then the City Planning Department (providing resources remain available) is happy to process the results and provide an updated report. Administrating this questionnaire over time (perhaps every one to two years) would be one way for the neighborhood association to track the health of the neighborhood.

For more on the Quality of Life Questionnaire and its processing, contact Lisa Smith in the Omaha City Planning Department.

The Questionnaire

The Prospect Village Quality of Life Questionnaire

This questionnaire is being used to assess your satisfaction with the quality of life in your neighborhood. Your name will not be associated with your answers. Your answers will be combined with the answers from other neighbors. Please do not put your name on this questionnaire.

This questionnaire is being administered as a part of the Prospect Village Initiative, an effort on the part of your neighborhood association, the City of Omaha, and many other organizations to address quality of life concerns.

Thank you for your participation.

Initial Questions:

Today's date: _____

	Yes	No
Do you rent your home?	_____	_____
Are you a homeowner?	_____	_____
Do you have health insurance?	_____	_____
Do you have dental insurance?	_____	_____
Are you employed?	_____	_____
If you are not employed, are you retired?	_____	_____

How many years have you lived in the neighborhood? _____

Please note: The boundaries of the Prospect Village neighborhood are 30th to 36th, Hamilton to Lake.

Please answer the questions below using the following scale:

- 6 – Completely Satisfied
- 5 – Satisfied
- 4 – Slightly Satisfied
- 3 – Slightly Dissatisfied
- 2 – Dissatisfied
- 1 – Completely Dissatisfied

The Neighborhood:

How satisfied are you with:

- 1) The upkeep of properties in your neighborhood? _____
- 2) The upkeep of vacant lots in your neighborhood? _____
- 3) The removal of unsafe and unfit structures? _____
- 4) Transportation to and from your neighborhood? _____
- 5) The “neighborliness” of your neighbors? _____
- 6) The level of crime in your neighborhood? _____
- 7) The ability to safely walk your neighborhood? _____
- 8) Your knowledge of neighborhood’s history? _____

Housing:

How satisfied are you:

- 1) That your home is a healthy home (free of lead, mold, hazardous toxins, etc.) ? _____
- 2) That the foundation, roof and other structural components of your home are in good repair (free of code violations) ? _____
- 3) With the heating and cooling systems in your home (energy-efficient)? _____
- 4) With the exterior upkeep and appearance of your home and property? _____
- 5) The degree to which you feel safe and secure in your home? _____

Physical Health:

How satisfied are you with:

- 1) Your health insurance (if you have insurance)? _____
- 2) You own health and with the health of your family? _____
- 3) You dental insurance (if you have insurance)? _____
- 4) You diet and your access to healthy foods? _____
- 5) You own degree of exercise/recreational activity/walking? _____

Mental and Emotional Health:

How satisfied are you with:

- 1) Your access to mental health care, personal counseling, and/or family counseling? _____
- 2) Your access (if needed) to addiction treatment and recovery programs? _____
- 3) The degree of emotional support you receive from family, friends and neighbors during difficult times? _____

Financial and Occupational Health:

How satisfied are you with:

- 1) Your ability to manage your personal finances? _____
- 2) Your access to federal and state programs, as needed (SNAP, WIC, food pantries, etc.) ? _____
- 3) Your current employment (if employed)? _____
- 4) The availability of job training opportunities? _____
- 5) The employment opportunities available to you? _____

Educational Quality and Opportunities:

How satisfied are you with:

- 1) The quality of educational opportunities available to your children? _____
- 2) The quality of educational opportunities available to adults? _____

Results of the first Administration of Quality of Life Questionnaire

The Neighborhood Quality of Life Report

Neighborhood: **Prospect Village**
 Date of Report: **2014-15**
 # of Respondents: **30**

Rating Scale: 6 - Completely Satisfied
 5 - Satisfied
 4 - Slightly Satisfied
 3 - Slightly Dissatisfied
 2 - Dissatisfied
 1 - Completely Dissatisfied

				Distribution of Ratings					
				6's	5's	4's	3's	2's	1's
	<u>Date</u>	<u>Mean</u>	<u>% Satisfied</u>						
The Neighborhood									
How satisfied are you with:									
1. The Upkeep of Properties	2014-15	2.8	10%	0	3	7	6	8	6
2. The Removal of Unfit/Unsafe Structures	2014-15	3.0	21%	0	6	5	6	8	4
3. The Transportation To/From Neighborhood	2014-15	3.8	48%	1	13	6	2	3	4
4. The Neighborliness of Neighbors	2014-15	3.8	43%	2	11	5	4	6	2
5. Your Ability to Walk Safely	2014-15	3.7	50%	2	9	3	2	1	5
6. The Upkeep of Common Spaces	2014-15	3.0	17%	0	5	5	9	6	5
7. The Upkeep of Neighborhood Infrastructure	2014-15	2.9	13%	0	4	5	8	9	4
8. The Level of Crime	2014-15	3.0	21%	0	6	2	13	2	6
9. Your Knowledge of Neighborhood History	2014-15	3.5	33%	2	8	5	5	7	3
Housing									
How satisfied are you with:									
10. The Healthiness of Your Home	2014-15	4.1	43%	5	8	9	2	5	1
11. The Structural Condition of Your Home	2014-15	4.0	47%	6	8	4	6	3	3
12. The Energy-Efficiency of Your Home	2014-15	3.1	17%	2	3	7	6	8	4
13. The Exterior Upkeep & Appearance of Your Home	2014-15	4.0	43%	5	8	5	7	3	2
Physical Health									
How satisfied are you with:									
14. Your Own Health	2014-15	4.8	73%	6	16	5	3	0	0
15. The Health of Your Family	2014-15	5.0	83%	6	18	4	1	0	0
16. The Quality of Your Diet	2014-15	4.4	53%	3	13	8	5	1	0
17. Your Access to Healthy Foods	2014-15	4.3	53%	3	13	7	4	3	0
18. Exercise/Recreational Activity/Walking	2014-15	4.2	43%	5	8	10	3	4	0
Mental, Emotional & Spiritual Health									
How satisfied are you with:									
19. Your Access to Mental Health Care/Counseling	2014-15	4.6	62%	8	10	5	4	1	1
20. Your Access to Addiction Treatment/Recovery	2014-15	4.8	68%	9	10	7	0	1	1
21. Your Degree of Emotional Support from Others	2014-15	4.7	69%	9	11	3	3	3	0
22. The 'Sense of Community' in Neighborhood	2014-15	3.8	31%	2	7	11	3	3	3
23. Degree to which Your Spiritual Needs are Met	2014-15	4.9	75%	9	12	4	1	1	1

Financial & Occupational Health

How satisfied are you with:

24. Your Ability to Manage Your Personal Finances	2014-15	4.8	63%	10	9	7	3	1	0
25. Your Access to Food Programs	2014-15	4.5	59%	7	9	4	4	3	0
26. Your Current Employment	2014-15	4.7	79%	5	14	2	1	0	2
27. The Availability of Job Training Opportunities	2014-15	4.6	69%	5	13	4	1	2	1
28. The Employment Opportunities Available	2014-15	4.4	72%	5	13	1	1	4	1

Educational Quality & Opportunities

How satisfied are you with the:

29. Quality of Education for Children	2014-15	4.3	57%	4	12	4	5	1	2
30. Quality of Educational Opportunities for Adults	2014-15	4.0	45%	5	8	7	4	2	3

Overall Quality of Life

How satisfied are you with:

31. The Overall Quality of Your Life?	2014-15	5.1	83%	10	14	3	1	1	0
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Overall would you say things are getting better or worse in your neighborhood?

Better	50%
Staying the Same	33%
Worse	17%

Prospect Village Snapshot

Average Years in Home	20
Percent Who Own Their Home	83%
Percent Who Rent Their Home	13%
Percent Who Have Health Insurance	80%
Percent Without Health Insurance	17%
Percent Who Have Home Insurance	83%
Percent Without Home Insurance	17%
Percent Employed	60%
Percent of Not Employed Who Are Not Retired	38%
Percent Who Know at Least Three Neighbors	87%

What do you like about your neighborhood?

Response 1: My neighbors have lived in their home 10 years or more

Response 2: My neighbors, Franklin school, pride I feel still being in my home 50 years

Response 3: Family oriented, look out for

Response 4: New houses

Response 5: Diversity of my neighbors, mutual helping, freedom to engage in personal choices such as having a garden or clothesline w/o restrictive covenants

Response 6: I have met some really good people in this neighborhood that I hope to have in my life for a long time.

Response 7: Neighbors, history, varied architecture

Response 8: The people and community involvement

Response 9: It's a community inside a community

Response 10: The school

Response 11: Close to work, raised in the neighborhood

Response 12: (no answer)

Response 13: I live across from Prospect Hill Cemetery, so basically it's quiet.

Response 14: By now it is good, but 5 years ago it was a bad place

Response 15: Some of the neighbors are nice. Close to a school.

What would you like to see happen in your neighborhood? What needs improvement?

Clean up in the lot or put trash cans out

Vacant lots kept clean, weeds too tall, unsafe, scrapers going down alleys taking things that are not out in garbage

More police presence

Vicious dogs, crap in alley ways, Police and social services, present transit system sucks, need better transportation, physical and social activities need help bad, last but not least JOBS

Rental units need better upkeep or tear-down, too many boarded-up unsafe buildings, better shoveling or walks in winter, lots of deteriorated pavement could be fixed

More structured children's activities

Moving forward! Great start!

Awareness of the opportunities and partnerships

I would like to see Franklin School get the support it needs to be successful in teaching our children. They need help handling behaviors. Teachers are struggling.

(no answer)

More attention to the old trees and vacant lots attended to.

Clean up empty lots

Little more up-keep of properties

I want the neighborhood to be clean all the time.

Parks, crime rate, communication, sewers, alleys

What do you like about your neighborhood?

Response 16: The nice people around us. Help one another where there is help needed.

Response 17: There are children too for my children to play with. I like our neighbor meetings and the progress I am seeing.

Response 18: Name, learning ethnic groups, location, close to interstate

Response 19: Can go outside, air clean

Response 20: I like the communication between our neighborhood, and the help they gave to the elderly people in the neighborhood, bless being in a good neighborhood

Response 21: Everyone has been in the area for many years. The area is usually calm and safe, the area is clean and tidy.

Response 22: The old historical buildings are unique and interesting. The free-range feral kitties are very nice and better than my human neighbors. The old growth timber is amazing for shade and they look amazing, as well.

Response 23: The quietness. Subtle and easy access to traffic.

Response 24: My neighbors

Response 25: For the most part the quietness and lately I see the police officers are more in the neighborhoods

Response 26: We all get along well

Response 27: My immediate neighbors are all very friendly and helpful. One neighbor helped me when my car was stuck in the snow.

What would you like to see happen in your neighborhood? What needs improvement?

Clean up these houses that no one lives in or put some one in them that wants a place for their family to live without problems.

I would like more owners to take better care of their property, clean the yards.

Vacant housing should be brought down or repaired.

Untrimmed weeds and trees are a problem. One spot that concerns me is the grass and trees in the next lot behind my house. I think things are worse due to rental properties on the rise.

The property or the home being updated, like outside foundation falling down. Also, the inside needs help, plumbing, electric lighting fixtures, wall fixtures, plug outlet, basement flood and walls, light fixtures

Neighborhood park redone or build after school programs for kids, help for people with low income but are not elderly or disabled who own their home.

Demolish or repair ALL of the condemned/abandoned homes, fewer (hopefully) shootings, snow plows that actually clean the neighborhood, fewer thefts, remove drug dealers, less drunks/alcoholics, peaceful/quiet nights, neighborhood watch, cleaner area, more small businesses/shop fronts

The look of homes and neighborhood cleanliness

Streets, lighting, empty houses

I would like to see more homeowners in our neighborhood and a better up keep on the neighborhood park or a new park

More street lights

Trees need trimming and there are still some bad potholes.

What do you like about your neighborhood?

Response 28: It was alright and still is for the most part. My block is unique, only 4 houses close, all owned except one house and they rent selectively. My block is clean and well maintained by neighbors.

Response 29: Friendly neighbors, quiet, safe, friendly

Response 30: Because it sits in the middle of the city, easy access to anywhere you want to go, no traffic jams.

What would you like to see happen in your neighborhood? What needs improvement?

There is a need for 'Real Community Policing', walk the beat, ride bikes through the neighborhood, talk to folks that live here. We should know our own 1-2 officers personally assigned to certain neighborhoods. There have been several, 5-10 shootings, around my house in a 1 mile or less radius, that seems ridiculous to this home owner.

No crime

Wish I had the answer to those questions, but I would like the neighborhood to get back to how it was when I first moved into it, no crimes. I guess if more police would be visible. There used to be two bicycle cops on the beats everyday throughout the neighborhood, but I don't think that would help either because of the high crimes and no respect for the law. They need curfew or the SWAT team.